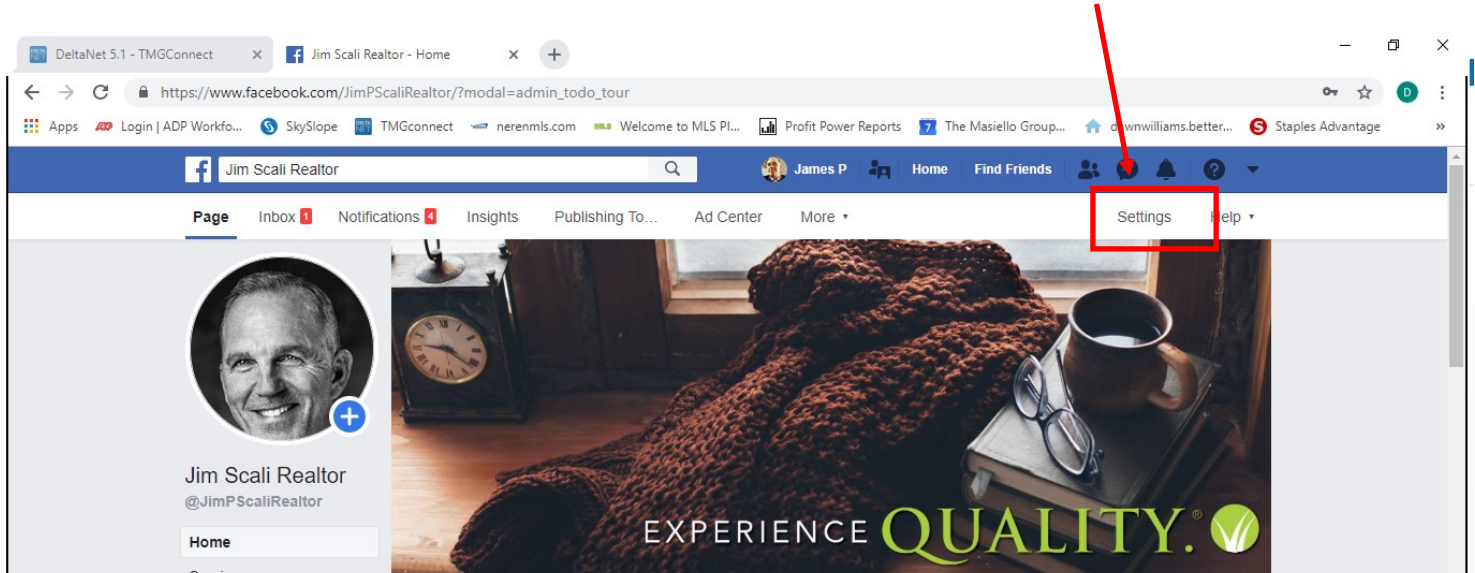
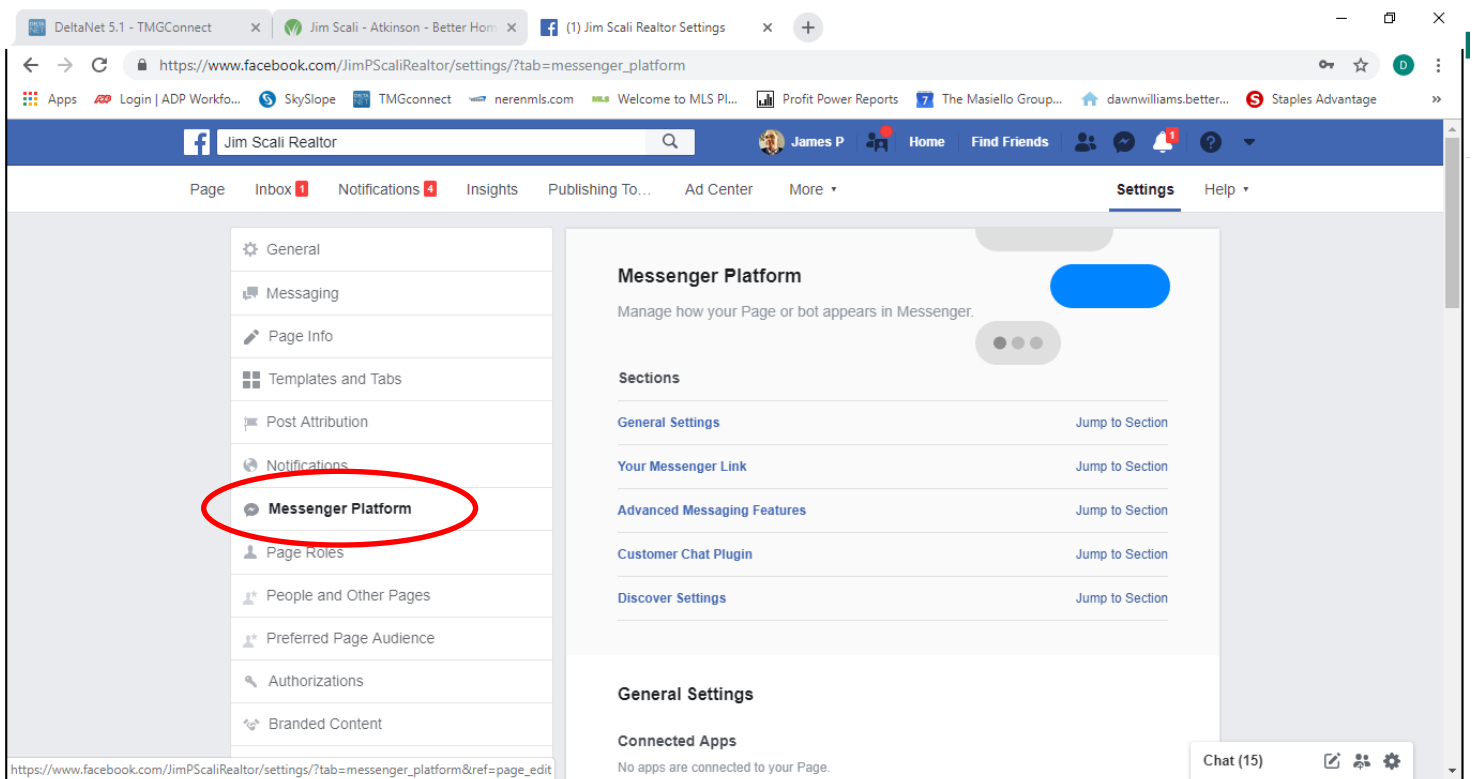


# How to add Facebook Messenger Plug In to Website

To START, you or the agent needs to be logged into Facebook with their **business page** open. Click on **“Settings”** located in the top right of the page.



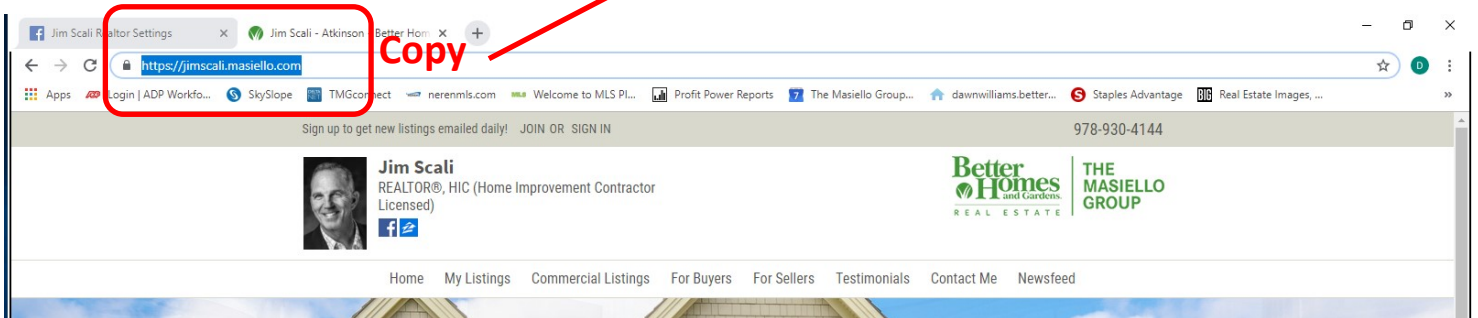
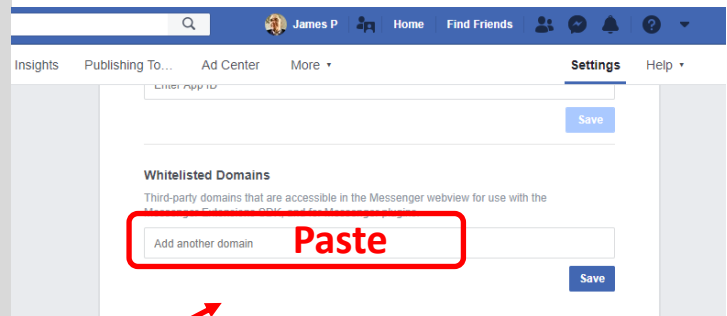
In the *left hand* menu click **“Messenger Platform”** about half way down.



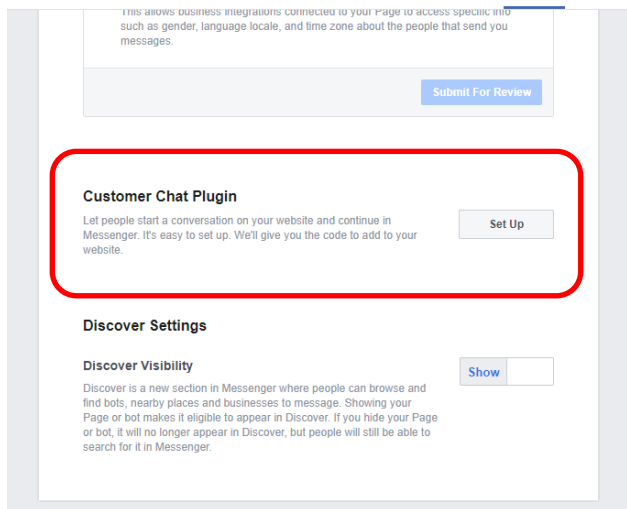
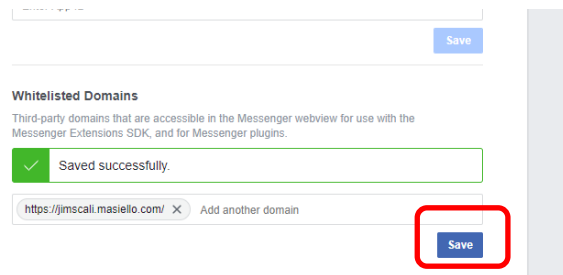
Start scrolling on the *right hand* side menu and your first stop will be

## “Whitelisted Domains”.

You want to plug in the agents website url in this section to prevent the messages they will be receiving from being blocked by Facebook. Simply open a new tab and visit their website. Then Copy the url at the top and Paste it into this section.

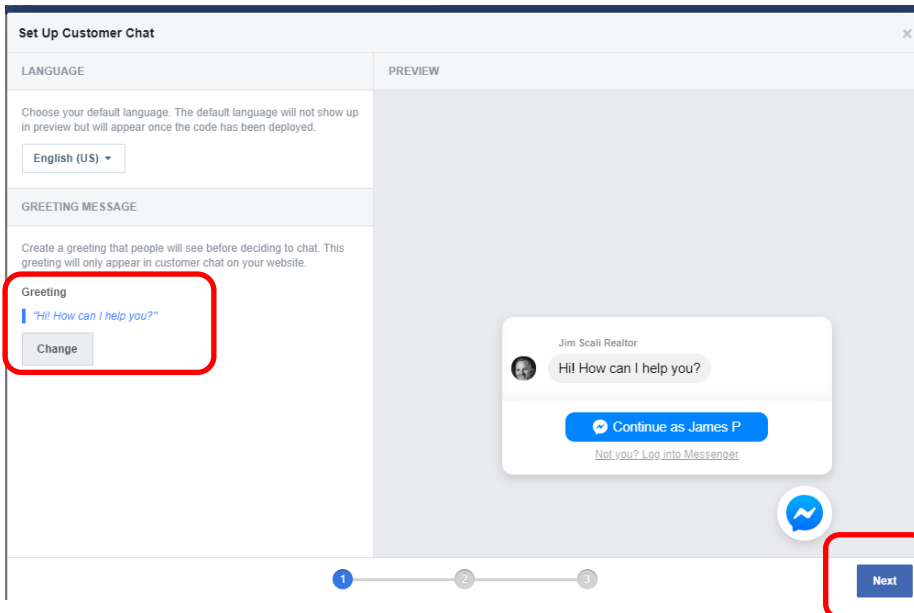
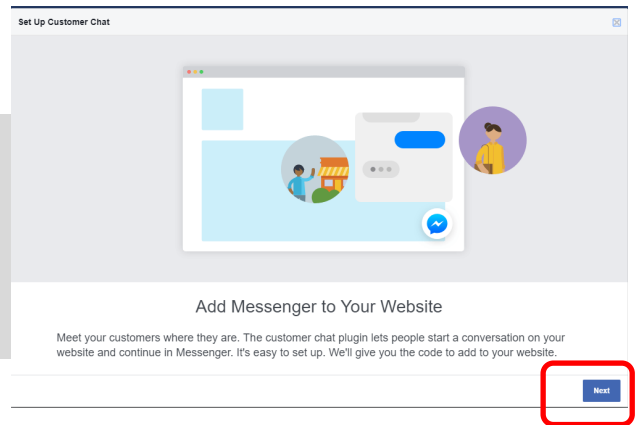


**Remember to SAVE!**



Continue to scroll down until you see “**Customer Chat Plugin**” and click the “**Set Up**” button

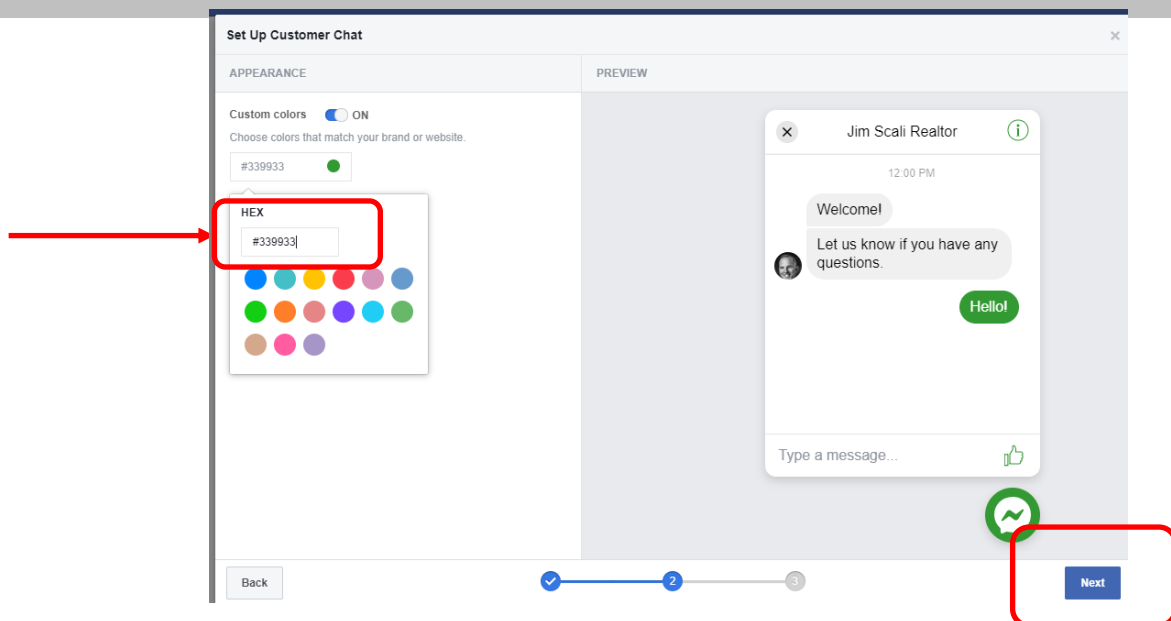
This will open a **“Set Up Customer Chat”** window, go ahead and choose **“Next”** to get started



This next page will preview your greeting. To change it simply select the **“Change”** button on the *left hand* side and type a greeting you prefer. (Example: “How can **we** help you?” —> “How can **I** help you?”) Then **“Next”**

On this next page it will prompt you to choose a color. Click the blue dot on the left hand side to open the color menu to choose a different color or type in **#339933** for **BHGRE green**.

Once you’ve chosen a color select **“Next”** again



On this page you have two steps! First you need to paste your website url again under **"ADD WEBSITE DOMAIN NAME"** then **SAVE!**

Your second step here will be to position your cursor over the box with the code inside and just click! This will copy the code and will blink green when you're done.

Set Up Customer Chat

ADD WEBSITE DOMAIN NAME

These domains will be able to display customer chat plugin.  
Example: <https://jaspers-market.com>.

X Add another domain

Save

CHOOSE AN OPTION TO INSTALL THE CODE

☒ I'll install the code by myself  
Include the following code snippet in your HTML on every page where you want the plugin to appear.

☐ Email instructions to your developers

CODE SNIPPET

Insert it directly after the opening <body> tag on each page where you want the plugin to appear.

```
<!-- Load Facebook SDK for Javascript -->  
<div id="fb-root"></div>  
<script>  
  window.fbAsyncInit = function() {  
    FB.init({  
      xfbml : true,  
      version : 'v3.2'  
    });  
  };  
  
  (function(d, s, id) {  
    var js, fjs = d.getElementsByTagName(s)[0];  
    if (d.getElementById(id)) return;  
    js = d.createElement(s); js.id = id;  
    js.src = 'https://connect.facebook.net/en_US/sdk/xfbml.customerchat.js';  
    fjs.parentNode.insertBefore(js, fjs);  
  })(document, 'script', 'facebook-jssdk');</script>  
  
<!-- Your customer chat code -->  
<div class="fb-customerchat" attribution=setup_tool>  
</div>
```

1 For a complete list of attributes, see the [Customer Chat Plugin reference](#).

Finish

**\*\*DON'T NOT CLICK FINISH! Be sure to keep Facebook OPEN just in case you need to copy the code again\*\***

Now open a new tab and log into TMG. Once there select **"Website"** in the *left hand* menu then about half way down select **"Custom Code"**

In the **"Custom Template Code Snippets"** page select the green button

**"Add New Custom Code Snippet"**

Custom Template Code Snippets Version 1.0

+ Add New Custom Code Snippet

No custom codes were found.

Fill in the fields as directed below...

**Title Description:** “Facebook Messenger Plug In”

**Location:** Leave in “In <HEAD> section”

**Domain:** Just enter an asterisk \*

**Page:** Just an \*

**i All fields must be filled in.**

**Title/Description**  
Facebook Messenger Plug In  
Max characters of 255

**Location**  
In <HEAD> section

**Domain**  
\*  
Enter \* for all domains that you have registered in the DeltaNet. Also include leading www but not http://  
Max characters of 255

**Page**  
\*|  
Specific page to include code on or enter \* for all pages.  
Max characters of 255

**Content**

The “**Content**” field is where you will paste the code you copied from Facebook.

***Right click and paste*** then be sure to select “**Submit**”

Specific page to include code on or enter \* for all pages.  
Max characters of 255

**Content**

```
var version : 'v3.2'
});
});

(function(d, s, id) {
  var js, fjs = d.getElementsByTagName(s)[0];
  if (d.getElementById(id)) return;
  js = d.createElement(s); js.id = id;
  js.src = 'https://connect.facebook.net/en_US/sdk/xfbml.customerchat.js';
  fjs.parentNode.insertBefore(js, fjs);
})(document, 'script', 'facebook-jssdk');</script>

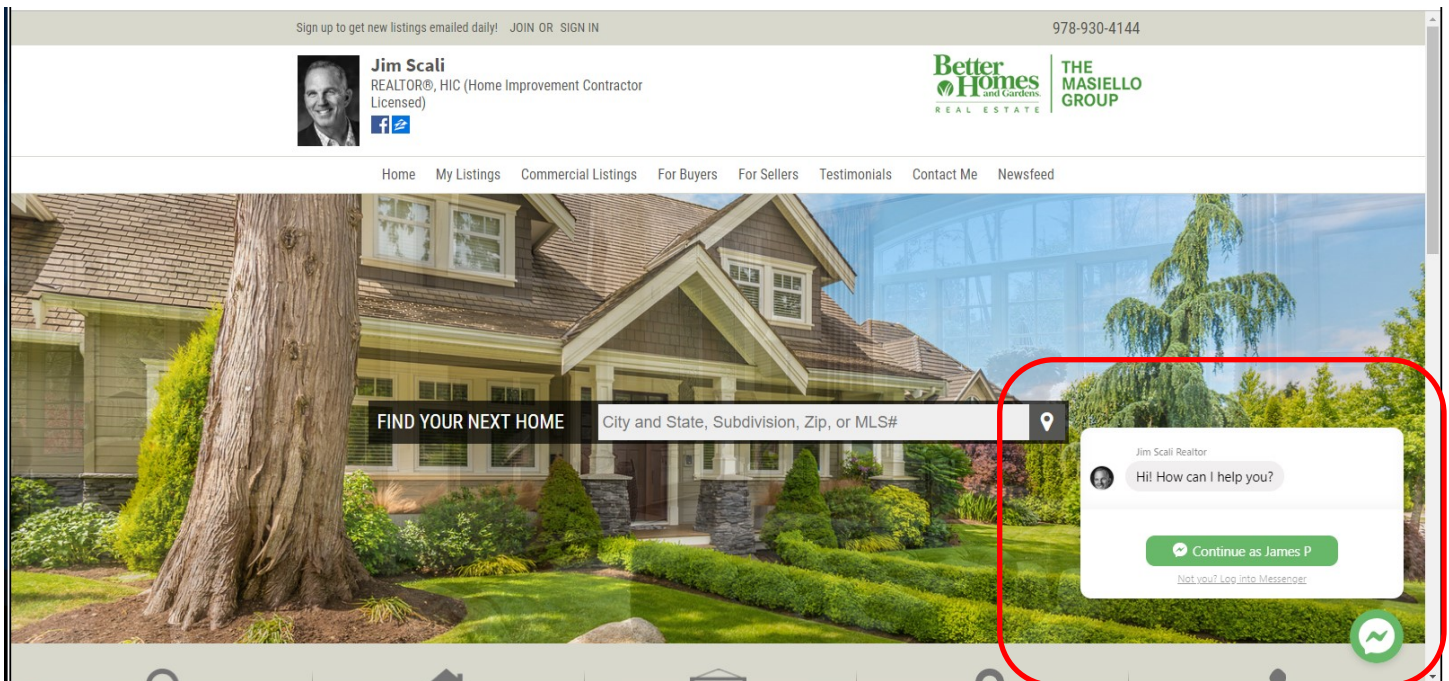
<!-- Your customer chat code -->
<div class="fb-customerchat"
  attribution=setup_tool
  page_id="307269899865259"
  theme_color="#67b868"
  logged_in_greeting="Hi! How can I help you?"
  logged_out_greeting="Hi! How can I help you?">
</div>
```

**Submit**

**Right click and Paste code**

Now go visit your website!

Be sure to *refresh* if you already had the page open in another tab. After a short moment you will see a messenger circle appear and then the greeting!



Now you can go back to Facebook and select finish and close it out